

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CHARLES R. THOMPSON, JR.

COMPLAINANT

v.

KENTUCKY-AMERICAN WATER COMPANY

DEFENDANT

CASE NO. 96-499

O R D E R

Charles R. Thompson, Jr. has filed a formal complaint against Kentucky-American Water Company ("Kentucky-American") in which he alleges that the utility has improperly billed him for water service. Kentucky-American denies Mr. Thompson's allegations.

On December 9, 1996, the Commission ordered that an evidentiary hearing on the complaint be held January 24, 1997. Kentucky-American appeared at the proper time and place and announced itself ready to proceed. Though duly notified of the hearing, Complainant did not appear personally or through counsel.

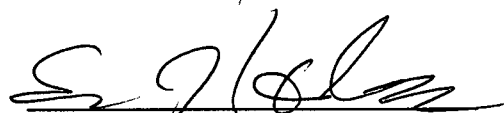
The Complainant bears the burden of proof in this matter. Because he has failed to appear to present any proof in support of his complaint, the Commission finds that the complaint should be dismissed with prejudice.

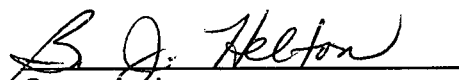
IT IS THEREFORE ORDERED that the complaint of Charles R. Thompson, Jr. is dismissed with prejudice.

Done at Frankfort, Kentucky, this 29th day of January, 1997.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director